



Nurse Manager's Guide to an Intergenerational Workforce

Bonnie Clipper

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Veterans, Baby Boomer, Generation X and Millennials are in the workforce side by side. There has never before been a time in history where this has happened. The great differences in beliefs, work habits, attitudes, and expectations have proven to be challenging for nurse leaders. The older generations are willing to work longer hours, feel taken-for granted and are driven. The younger generations often think they know it all and may struggle to communicate in a team environment.

As a part of the Nurse Manager's Guide series, this how-to guided approach provides strategies and tools to help coach and motivate nurse managers when it comes to communicating with their nurses in order to reduce conflict for each generational cohort of nurses. And ultimately, this will improve organizational performance and patient safety overall.

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